



FOR IMMEDIATE RELEASE

September 11, 2017

CONTACT

press@afanet.org, 202-550-5520

Flight Attendant Union Holds Moment of Silence to Honor September 11 Heroes

Washington, DC (September 11, 2017) – The Association of Flight Attendants-CWA (AFA) issued the following statement on the 16th year since the September 11, 2001 attacks changed the country and the Flight Attendant profession forever:

“On September 11, 2001, twenty-five Flight Attendants took action as first responders in a war we didn’t know we were fighting. These heroes were among the first to relay the intelligence that alerted our country and our flying partners on Flight 93, who in turn sacrificed their own lives to save countless others on the ground.

“Immediately following the horrific events, Flight Attendants and crewmembers helped usher millions of passengers home to their families and loved ones. Our work continues every day since then, adding to our role as first responder the responsibility as aviation’s last line of defense.

“In addition to a moment of silence observed at 8:46 am Eastern Time throughout our Flight Attendant Union, an AFA Honor Guard of Flight Attendants in uniform will attend services at our nation’s three national memorials in New York, Shanksville and at the Pentagon. Flight Attendants around the globe will also honor our heroes by working as first responders, attending community remembrances and in other personal and private ways.

“We promised to Never Forget. We promised to Never Forget the events of that day and to ensure they never happen again. Our heroes will forever unite us.”

United Flight 175

Flight Attendant: Robert J. Fangman

Flight Attendant: Amy N. Jarret

Flight Attendant: Amy R. King

Flight Attendant: Kathryn LaBorie

Flight Attendant: Alfred G. Marchand
Flight Attendant: Michael C. Tarrou
Flight Attendant: Alicia N. Titus
Captain: Victor Saracini
First Officer: Michael Horrocks

Customer Service Representative: Marianne MacFarlane
Customer Service Representative: Jesus Sanchez

United Flight 93

Flight Attendant: Lorraine G. Bay
Flight Attendant: Sandra Bradshaw
Flight Attendant: Wanda A. Green
Flight Attendant: CeeCee Lyles
Flight Attendant: Deborah Welsh
Captain: Jason Dahl
First Officer: Leroy Homer

American Flight 11

Flight Attendant: Barbara Arestegui
Flight Attendant: Jeffrey Collman
Flight Attendant: Sara Low
Flight Attendant: Karen Martin
Flight Attendant: Kathleen Nicosia
Flight Attendant: Betty Ong
Flight Attendant: Jean Roger
Flight Attendant: Madeline Sweeney
Flight Attendant: Dianne Snyder
Captain: John Ogonowski
First Officer: Thomas McGuinness
Customer Service Representative: Renee Newell

American Flight 77

Flight Attendant: Michelle Heidenberger
Flight Attendant: Jennifer Lewis
Flight Attendant: Kenneth Lewis
Flight Attendant: Renee May
Captain: Charles Burlingame
First Officer: David Charlebois

View AFA International President September 11, 2017 video address: <https://youtu.be/T3NRsFaadhI>.

AFA has an online memorial called Never Forget. The memorial may be accessed at afacwa.org/neverforget.

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The Association of Flight Attendants is the Flight Attendant union. Focused 100 percent on Flight Attendant issues, AFA has been the leader in advancing the Flight Attendant profession for 72 years. Serving as the voice for Flight Attendants in the workplace, in the aviation industry, in the media and on Capitol Hill, AFA has transformed the Flight Attendant profession by raising wages, benefits and working conditions. Nearly 50,000 Flight Attendants come together to form AFA, part of the 700,000-member strong Communications Workers of America (CWA), AFL-CIO. Visit us at www.afacwa.org.

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Taylor Garland

202-550-5520

tgarland@afacwa.org